

# Profiting From Exceptional Customer Service

3 hour workshop presented by customer service expert Dan Barrett  
& corporate trainer Anthony Lindan

**Workshop promise – to help your business prosper by better serving your customers and improving the customer service experience.**

Drawing upon their combined 50 years of experience, Dan and Anthony's 'learn it today and use it tomorrow' approach provides:

- Practical and actionable insights you can implement immediately to better serve and satisfy your customers.
- Real world tips to help your business increase profits by ensuring you meet and exceed your customers' needs
- Tried and tested tools and resources to keep your customers happy and coming back to your business.

## Who should attend?

- If you have customers, you will benefit from attending
- Small businesses
- Medium & large businesses
- Self employed
- Professionals
- Solopreneurs



### About Dan Barrett

Customer service expert, consultant, author, speaker & trainer

For the past 25 years Dan has helped companies of all sizes grow and prosper by retaining and attracting new customers by providing exceptional customer service.

Dan is the author of *The 32 Second Entrepreneur: Practical, Concise Advice for Opening and Operating a Successful Business*

Dan's client list includes: Burger King, Wendy's, The Buffalo Sabres/Bills/Bisons, I.G.A, Wegmans, The Prime Wine Group, Delta Sonic Car Wash And Systems, Consumer's Beverages, The Fort Erie and Queenston Duty Free Shops and the Buffalo Zoo



### About Anthony Lindan

Corporate Trainer and Entertainer

Anthony uses the power of entertainment to help clients enhance customer service and improve the customer experience.

Anthony's unique communications expertise was developed over a 25 year career presenting to and entertaining business audiences at corporate events across Canada and the U.S.

Anthony's goal is to help business professionals tap into their inner magic and both lead and communicate more confidently and effectively.

Anthony's client list includes Canon, Bank of Nova Scotia, RICOH, GE Healthcare, Loblaws, Microsoft and Maple Leaf Sports & Entertainment

## Contact Info:

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